

## STATISTICS

In 2012, The U.S. Census Bureau estimated the total U.S. population at 313,914,040 people.<sup>(2)</sup> Based on statistics independently analyzed by Gallaudet Research Institute, this means that up to 43 million people in the U.S. have trouble hearing.

At VCS, our goal is to open the world of communication to everyone with unlimited access, anywhere, anytime.

A brief summary of estimates for the size of the deaf population in the United States based on available Federal data and published research:

- About 2 to 4 of every 1,000 people in the United States are “functionally deaf”, though more than half became deaf relatively late in life; fewer than 1 out of every 1,000 people in the United States became deaf before 18 years of age.
- However, if people with a severe hearing loss are included with those who are deaf, then the number is 4 to 10 times higher. That is, anywhere from 9 to 22 out of every 1,000 people have a severe hearing loss or are deaf.
- Finally, if everyone who has any kind of “trouble” with their hearing is included, then the number is anywhere from 37 to 140 out of every 1,000 people in the United States.<sup>(1)</sup>

(1) From Gallaudet Research Institute's independent analysis of available federal statistics on hearing impairment, Ross Mitchell, 2005. See <http://research.gallaudet.edu/Demographics/deaf-US.php>

(2) <http://quickfacts.census.gov/qfd/states/00000.html>

## MEMBERSHIPS

RID	Registry of Interpreters for the Deaf
HLAA	Hearing Loss Association of America
TSID	Texas Society of Interpreters for the Deaf
	<b>GHID</b> Greater Houston Interpreters for the Deaf
	<b>GTID</b> Golden Triangle Interpreters for the Deaf
	<b>HOTID</b> Heart of Texas Interpreters for the Deaf
	<b>RCID</b> River City Interpreters for the Deaf
TAHIT	Texas Association of Healthcare Interpreters & Translators
TAD	Texas Association of the Deaf
TEXAS HANDS AND VOICES	
STATE OF TEXAS (HUB)	Historically Underutilized Business Certification & Compliance Program

## HEADQUARTERS

Visual Communication Services  
3934 FM 1960 Road West #350  
Houston, Texas 77068  
Toll Free: 877.404.7713  
Video Phone: 281.408.4007  
Fax: 281.640.1906  
[www.vcsoncall.com](http://www.vcsoncall.com)



Region 4 Education Service Center competitively solicited and publicly awarded contract R180706 to VCS, available to you through your participation with National IPA. For more information, please visit: [www.nationalipa.org](http://www.nationalipa.org)

OUR VISION:  
UNLIMITED  
EQUAL ACCESS:  
ANYWHERE,  
ANYTIME



Visual Communication Services  
an innovative interpreting agency for the deaf

We envision a cohesive community in which individuals who are deaf, hearing and those with hearing loss share equal access to information and communication.



We impact access one interaction at a time and unlock successful communication for the deaf community.

# ABOUT VISUAL COMMUNICATION SERVICES

“The communication needs of the deaf community can be highly complex and diverse.”

Visual Communication Services (VCS) is a leading, go-to resource for the deaf and hearing loss communities.

Headquartered in Houston, Texas, VCS delivers interpreting services in all major modalities both on-site and remotely anywhere in the world.

Our innovative interpreting agency provides screened and certified professional interpreters of the highest ethical and moral integrity.

VCS takes great care to match each client's needs to the best-suited interpreter and service. This allows the greatest understanding for all parties involved, the most ease and best economic value.

We not only provide interpreting services for the deaf community, we also train and mentor the interpreting community as well.

## OUR PEOPLE:

**CERTIFIED**  
**ACCOUNTABLE**  
**RESPECTFUL**  
**ETHICAL**

## OPEN NEW DOORS OF COMMUNICATION AND OPPORTUNITY

**UNLIMITED ACCESS, ANYWHERE, ANYTIME.**

**TOLL FREE:  
877.404.7713**

**VIDEO PHONE:  
281.408.4007**

**FAX:  
281.640.1906**

## OUR SERVICES

### ON-SITE

On-site interpreting by certified, screened, professional interpreters including ASL (American Sign Language), PSE (Pidgin Signed English: combination of ASL + English), SEE (Signing Exact English), Oral and Trilingual (ASL/Spanish/English), Interpretation and Transliteration (Signing in English word order incorporating ASL features + inaudible mouthing of the spoken message).

### REMOTE-VIDEO REMOTE INTERPRETING (VRI)

Certified interpreting services are delivered remotely anywhere in the world. All that is needed to utilize VCS's VRI (Video Remote Interpreting) services is a newer computer (2+ years or newer), a webcam and an internet connection. Mobile VRI services are available from VCS for iPad, iPhone and Android devices through VCI Mobile applications. Simple software download is required to enable streaming video when viewed on a mobile device.

### ORAL INTERPRETING/TRANSLITERATING

For those who do not use sign language and prefer lip reading, a certified VCS oral interpreter/transliterator presents information through facial and lip expression while mouthing the words to express what is being communicated.

### SPOKEN FOREIGN LANGUAGE INTERPRETERS AND TRANSLATORS

VCS provides qualified foreign language interpreters and translators for spoken language communication needs either on-site or remote.

### CONSULTING

Community, business, educational and one-on-one client/consumer consulting to deliver unlimited equal access anywhere, anytime.

### MENTORING

Preparatory/certification advancement mentoring for Interpreter Training Program (ITP) graduates and interpreters seeking certification, enhanced skills training and/or internship opportunities.

### PROFESSIONAL DEVELOPMENT/TRAINING

Interpreter skills development to enhance the quality of service of the interpreting community.

### SPEECH-TO-TEXT- REMOTE OR ON-SITE

The spoken word is transcribed to written text and delivered anywhere in the world via the internet or provided on-site and displayed via laptop, projector or LED screen through one of the following programs:

#### TypeWell®

Uses proprietary TypeWell® abbreviation software to translate the spoken word meaning-for-meaning in written text.

#### CART (Computer Access Realtime Captioning)

Real time interpretation of listening to an event, class, conference, meeting, etc. and transcribing what is heard using stenographic equipment or voice recognition software and sending verbatim transcribed text almost instantaneously to end users.

#### C-Print®

Certified C-Print captionists provide text through voice or abbreviated keyboard typing utilizing proprietary software.

#### Transcription Services

Service scripts delivered via email, text file or hard copy.

[www.vcsoncall.com](http://www.vcsoncall.com)



**WHO UTILIZES VCS SERVICES?**



#### ■ Medical Interpreting

Doctors, Dentists  
Hospitals  
Mental Health  
Health and Wellness Services

#### ■ Business Interpreting

Meetings, Conferences and Training  
Corporate and Business-to-Business  
Banks and Financial Institutions  
Vocational Training  
Videos, Online Training, Webinars

#### ■ Educational Interpreting

PK-12 and Higher Education  
Classroom Instruction  
ARD/IEP Meetings  
In-Service and Training  
Extra-Curricular Activities  
School Programs  
Staff Meetings  
Online Courses

#### ■ Legal Interpreting

Legal Services  
Court Interpreting  
Business Law

#### ■ Community Interpreting

Emergency Services and Public Announcements  
Government and Social Services  
Theatrical and Cultural Events  
Special Events