

**RFQ #894517 Elevator, Escalator, Lifts Maintenance, Repair & Related Services
Evaluation Team/Review Board Score Sheet**

Offeror	Otis Elevator	N/A	N/A	N/A	N/A
Cost Criteria (30 points)	30				
Project Approach & Process (25 points)	20				
Firm & Team Qualifications (20 points)	20				
Risk & Risk Mitigation (10 points)	9				
Reference Projects (15 points)	15				
Total Evaluation Scores	94				

Evaluation Comments

Otis Elevator

Strengths - Overall information provided in the company's proposal was well presented, organized, and sufficient. Staff experience and knowledge regarding projects of this scope and size was thoroughly expressed and highly detailed. All information including the National IPA materials was provided satisfactorily as requested.

Weaknesses - The Otis Maintenance Management System (OMMS) was not detailed to the level required by Metro (as detailed in the solicitation). Certain items presented in the proposal didn't seem to comply with industry standards.