

Language Access Solutions

WRITTEN

LanguageLine® TranslationSM

- Brochures/Manuals/Forms/Claims
- Vital Documents/Contracts
- Voter Information
- Outreach/Public Notices
- K-12 IEPs/Parental Notices

LanguageLine® LocalizationSM

- Websites and Online Applications
- Multimedia
- Training Materials/eLearning
- Software

BILINGUAL/INTERPRETER TESTING AND TRAINING

LanguageLine® TestingSM

- Language Proficiency Testing
 - Employment Candidates
 - Front Line Staff
 - Call Agents
- Interpreter Skills Testing
 - In-house Interpreters

LanguageLine® TrainingSM

- Interpreter Skills
- Medical and Court

LanguageLine
Solutions®



OMNIA
PARTNERS

OMNIA Partners, Public Sector
Contract #R180703

SPOKEN AND SIGNED

LanguageLine InSight Video Interpreting®

- On-demand video in 36 languages including American Sign Language
- Audio-only in 240+ languages 24/7/365
- Challenging situations benefit from visual cues and facial expressions
- Situations typically lasting 60 minutes or less
- Mobile access with InSight for Smartphones

LanguageLine® PhoneSM Interpreting

- On-demand in 240+ Languages 24/7/365
- Standard situations lasting 15 minutes or less
- Custom call flows
- Direct ResponseSM inbound calls, in-language
- Mobile access with the InSight for Smartphones

LanguageLine® OnSiteSM Interpreting

- By appointment in 95+ languages and American Sign Language
- Complex, critical, sensitive situations
- Group Meetings/conferences/conventions
- Sessions lasting 60 minutes or longer

OMNIA Partners has competitively solicited and publicly awarded Contract # R180703 to LanguageLine Solutions. The contract includes a full portfolio of language access solutions to improve productivity and support compliance.