

Every government agency has language barriers that can impede communication. WHERE ARE YOURS?



Discover how language access **BREAKS DOWN BARRIERS** at critical touch points.



PUBLIC SAFETY

- 911 calls & non-emergency needs
- Police, Fire, EMS responders
- Community outreach, media



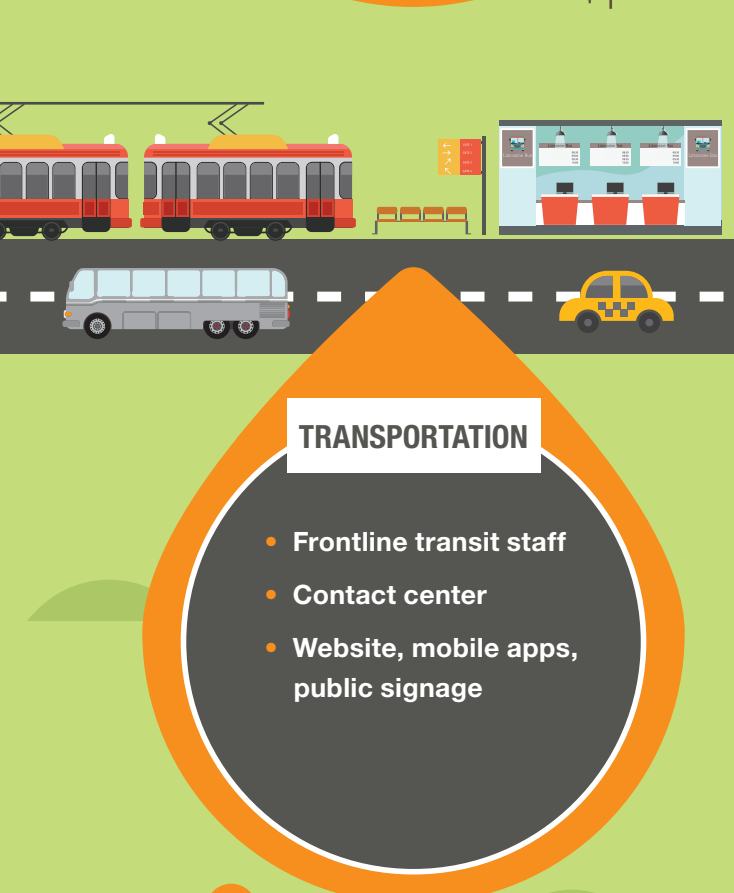
SOCIAL SERVICES

- Benefit administration
- Home visits, wellness checks
- Outreach programs



TRANSPORTATION

- Frontline transit staff
- Contact center
- Website, mobile apps, public signage



CODE ENFORCEMENT

- Health, building & safety inspections
- General info, official notices
- Inbound/outbound phone support



SCHOOL

- Inbound/outbound calls, hotlines
- Parent conferences, meetings
- Official notices, handbooks, website



PUBLIC HEALTH

- Supporting public health initiatives
- Community clinics
- Public education, outreach, PSAs



DISASTER RESPONSE

- Emergency planning & preparation
- Disaster management & response
- Relief & recovery efforts



COURTS & CORRECTIONS

- Courthouse & detention facilities
- Public info, legal notices
- Website, facility signage



LANGUAGE ACCESS

enhances understanding, maximizes efficiency and creates a more positive public image.

[Learn More](#)

