

Veritas Enterprise Vault™ and Veritas Enterprise Vault.cloud™



Better store, manage, and discover business-critical information

Introduction

The data explosion that has burdened corporations and governments across the globe for a decade has become increasingly expensive to manage. Most organizations now manage terabytes, if not petabytes, of business critical information, the sources of which continue to proliferate, on-site and in the cloud. While many have focused on managing the cost of storage, the other costs and risks of managing a growing amount of information are often more significant.

It can also be expensive to identify, collect, and preserve electronically stored information (ESI) for discovery in legal, regulatory, and internal investigations. Often referred to as electronic discovery, or eDiscovery, this process poses significant risks if done poorly.

Large amounts of information hamper the ability of organizations to quickly migrate to new application versions, such as Microsoft® Exchange and Microsoft SharePoint®, or solutions like Microsoft Office 365®. IT operations are similarly hamstrung trying to meet backup and recovery SLAs, while minimizing the risks associated with personal email folder (.pst or .nsf files) sprawl.

For these reasons, today's corporations and governments need more sophisticated management tools to help them improve IT operations and better govern their information.

Overview

Veritas archiving solutions allow organizations like yours to intelligently retain, search, and discover information and improve how you manage your email and other critical business information sources. With Veritas, you have the flexibility to easily set up, access, and manage archived information by deploying Veritas Enterprise Vault™ on-premise, or subscribing to Veritas Enterprise Vault.cloud™, a cloud-based service.

Enterprise Vault and Enterprise Vault.cloud have the ability to quickly ingest and index terabytes of legacy data into a centralized archive. Each can also scale to support large data volumes (both solutions are successfully deployed at organizations with over 100,000 seats) to help you better manage the rapid growth of information.

Veritas archiving solutions can provide your organization with five principal benefits:

1. An automated archive for critical information

Using Enterprise Vault and Enterprise Vault.cloud, you can define policies that can automatically archive email, email attachments, and other critical information sources, whether they are on-premise or in the cloud, into a searchable repository for compliance, legal, or internal investigations. For organizations in industries subject to frequent regulation and lawsuits, the need to retain and search across a broad range of information sources is especially acute.

Both Enterprise Vault and Enterprise Vault.cloud archive commonly used electronic communication tools, including Exchange, Office 365, IBM Domino®, and SharePoint.

Enterprise Vault can archive additional data sources such as file systems, attachments in SAP® databases, and metadata for video and audio. In addition to Office 365, Enterprise Vault also increasingly archives other cloud-based information including websites and social media information sources like Facebook, Twitter™, and LinkedIn. Enterprise Vault.cloud also archives cloud-based data sources including files stored in Box and Salesforce® Chatter communications.

SOLUTION OVERVIEW: ARCHIVING
Veritas™ Archiving and eDiscovery

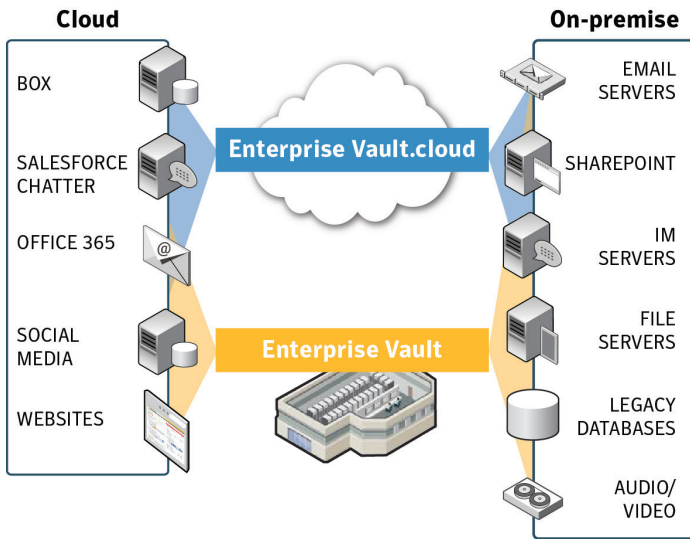


Figure 1. Veritas archiving solutions provide a central repository for email and other critical data sources.

2. Easy and intuitive end user access to archived information

Veritas archiving solutions provide end users with native access to their archived information using familiar application functions, so they can easily search and retrieve information without engaging IT for assistance. Moreover, the advanced features of the Veritas archiving solutions enhance end user access to archived information offline and outside the office, providing a highly intuitive end user experience. Users can search their archives in seconds, and quickly locate their intended information using advanced search filtering capabilities.

Enterprise Vault comes equipped with Virtual Vault, a unique endpoint client that enables end users to manage and access Exchange archives while offline, including archived .pst files.

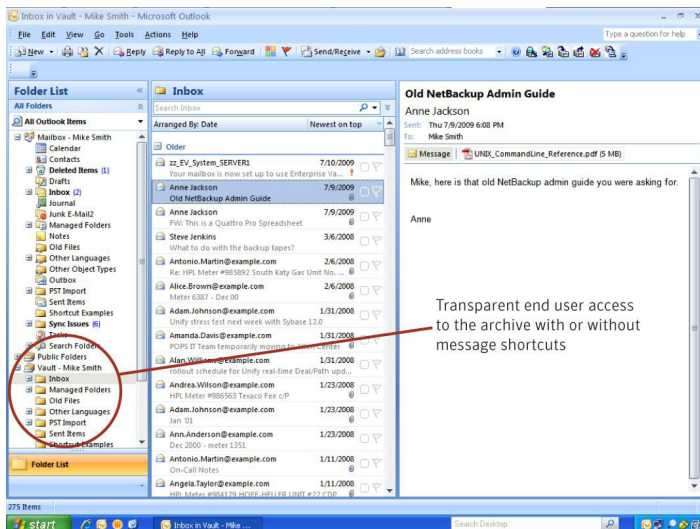


Figure 2. Virtual Vault, available with Enterprise Vault, provides your end users with transparent access to their Exchange archives while offline.

Enterprise Vault Mail Connect offers similar archive access from both Apple Mac systems and IMAP-compliant devices, such as smartphones and tablets. Mail Connect offers optional end user archiving from virtually any email platform, cloud or on premise. The feature utilizes IMAP to enable end users to drag-and-drop email from an IMAP-compliant email platform, such as Google Gmail or Microsoft Office365, into a personal folder within the email client. Email within this folder is retention-managed and is available for search and retrieval by the user or for discovery by authorized personnel.

Enterprise Vault and Enterprise Vault.cloud allow users to easily search and also restore messages back to their inbox without IT support, as well as reply to or forward archived messages. Users' Microsoft Outlook® and personal archive folders (.pst) can also be replicated in the archive, making it even easier to quickly locate archived information.

3. Intelligence to help you efficiently retain, search, and discover information

Veritas archiving solutions help you make better decisions and efficiently retain, search, and discover information.

Both Veritas archiving solutions enable you to apply global and granular retention policies to your information. With Enterprise Vault, you have the additional option of using Veritas Enterprise Vault™ Data Classification Services—a classification engine built on the market leading technology of Symantec™ Data Loss Prevention software—to further automate decision making for archived Exchange email. Data Classification Services automates the decision on whether or not to archive an email (do you need to retain the cafeteria menu for seven years?), optionally assigns a classification tag (i.e. harassment, intellectual property, PCI, or PII data), and determines the appropriate retention policy for the message.

Enterprise Vault and Enterprise Vault.cloud provide users with the ability to run simple or advanced searches. Enterprise Vault provides search capabilities for over 500 file types. Plus both solutions enable you to save frequently used searches so that they can be quickly rerun at any time. Searches can be filtered based on keyword, attachment file type, date, sender, recipient, and tags.

Both Enterprise Vault and Enterprise Vault.cloud provide your legal team with direct, roles-based access to the archive, reducing the burden on your IT team and expediting the legal discovery process with real-time, iterative search functionality, and built-in collaborative eDiscovery workflow. Your legal team can apply legal holds, delegate the review workload, quickly cull through information, and perform self-service exports.

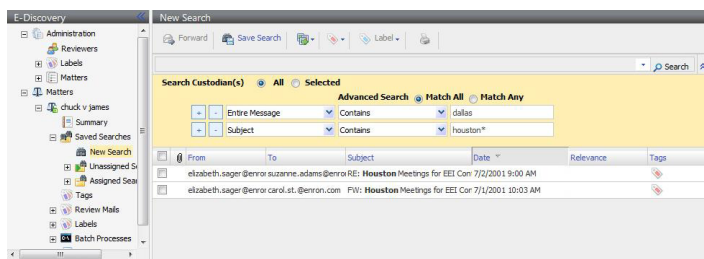


Figure 3. Reviewers can conduct iterative searches.

Veritas Enterprise Vault™ Discovery Accelerator and Veritas Enterprise Vault™ eDiscovery.cloud can be used for basic search queries of all of the information in the archive. Integration between Enterprise Vault and the Veritas™ eDiscovery Platform provides an even more powerful eDiscovery solution with the added ability to search across archived and non-archived content.

4. Improved IT operations, application upgrades, mailbox management, and backup SLAs

Veritas archiving solutions can help you improve IT operations and meet changing IT staff and infrastructure requirements.

You can improve how efficiently you migrate to new versions of applications such as Exchange and SharePoint. By moving old and unused information into an archive, you reduce the amount of active information that needs to be moved during an upgrade, reducing your risks and saving you time.

Enterprise Vault mailbox management enables administrators to set policies that archive email based on age, email size, and quota thresholds, automatically reclaiming valuable space. Enterprise Vault and Enterprise Vault.cloud also perform journal archiving, which ensures all email sent and received is captured in the archive. This can be set for specific users or for the organization as a whole.

Enterprise Vault allows you to archive .nsf and .pst files, and optionally delete .pst files, in order to reduce personal email folder sprawl and minimize the associated risks of corrupted, lost, or stolen files. Enterprise Vault.cloud similarly eliminates .pst files, allowing your IT department to disable .pst creation

functionality on your mail server, while providing your end users with unlimited mailboxes via their personal archives.

Likewise, you can improve your backup SLAs. Enterprise Vault allows you to expire or move old and unused information from application servers into the archive, reducing the amount of information that needs to be backed up or recovered. Enterprise Vault.cloud helps you meet backup windows by allowing you to confidently expire entire messages and attachments from your mail server. End user access remains unaffected since they have access to their personal archive.

Deployment options can also reduce the management burden on your IT staff and infrastructure. With no mandatory hardware or software required, Enterprise Vault.cloud is easy to deploy and maintain.

Similar benefits can be realized through services for Enterprise Vault. Veritas Managed Enterprise Vault™ Services allow you to out-task administration of your on-premise archive with the additional benefit of defined service levels and automatic upgrades. Alternatively, hosted Enterprise Vault services delivered by Veritas partners allow you to deploy Enterprise Vault software to minimize capital expenditures and reduce IT management costs.

5. Storage optimization

Veritas archiving solutions help you optimize your storage. Enterprise Vault.cloud requires no on-site infrastructure and includes unlimited storage for a predictable monthly fee, allowing you to expire archived information from your primary systems (ie. Exchange, Salesforce Chatter), as needed.

Enterprise Vault also reduces your costs at the outset by allowing you to establish retention policies and expire information accordingly. The remaining information in the archive is then compressed and deduplicated across information sources. For example, if the .ppt file archived from your file server is the same .ppt archived from Exchange, it is stored once in the archive, but still optionally accessible from both original applications via shortcuts. Enterprise Vault has a light index that is typically 1.5 percent or less of the size of the original information.

You can achieve additional savings using Enterprise Vault by establishing storage tiers and through the ability to choose your preferred storage hardware or cloud storage vendors.

Conclusion

Reliability is a key factor when choosing an archiving vendor since your archive is your long-term repository for your critical business information. Veritas delivers visionary archiving solutions that continue to evolve with market requirements, and has been archiving corporate and government information since 1999. The feature-rich roadmap from Veritas is based on feedback from a large install base—tens of thousands of customers, including much of the Fortune 100—and from product innovation delivered by hundreds of dedicated engineers and technical support specialists.

The Veritas archiving and eDiscovery solutions, include:

- **Enterprise Vault**—The industry's most powerful and flexible, on-premise enterprise archiving solution offers customers a central archive platform to optimize storage, enable retention and defensible deletion, and improve search and eDiscovery needs across Exchange and SharePoint, Domino, file servers, and additional sources.
- **Managed Enterprise Vault**—A monitoring, management, and support service for organizations that want to retain their data on-premise while leveraging the benefits of remote management—supported by the Veritas™ Business Critical Services team, who are experts in both service delivery and Veritas archiving technologies.
- **Enterprise Vault.cloud**—A cloud-based archiving service that helps organizations better store, manage, and discover business-critical information. Enterprise Vault.cloud securely and defensibly captures information in a single repository. It delivers a highly intuitive end user experience, with seamless access and rapid search functionality. Plus, the built-in collaborative eDiscovery workflow provides legal teams with roles-based access to the archive, expediting the eDiscovery process.
- **Veritas eDiscovery Platform**—An enterprise-scale eDiscovery solution that allows enterprises, governments, and law firms to manage legal, regulatory, and investigative matters using a single application. The Platform is purpose-built for eDiscovery, making it easy for organizations to defensibly solve real-world challenges across the entire eDiscovery lifecycle from legal hold and collections through analysis, review, and production.

More Information

Visit our website

<http://www.veritas.com>

About Veritas Technologies Corporation

Veritas Technologies Corporation enables organizations to harness the power of their information, with solutions designed to serve the world's largest and most complex heterogeneous environments. Veritas works with 86 percent of Fortune 500 companies today, improving data availability and revealing insights to drive competitive advantage.

Veritas World Headquarters

500 East Middlefield Road
Mountain View, CA 94043
+1 (650) 933 1000
www.veritas.com