



**THE FUTURE OF  
MAINTENANCE**

Help Protect Your Residents And Staff

# CDC Guidelines On How To Prepare Your Community



## Protect Yourself

Use gloves and masks to help reduce the spread of germs



## Clean And Disinfect

Keep frequently touched surfaces clean and sanitized



## Wash Hands Often

Provide soap and/or sanitizer in the workplace for employees



## Avoid Contact

Avoid close contact by staying at least 6 feet apart



## Limit Exposure

The virus is thought to spread mainly from person to person

For more information about infectious diseases and other guidelines, visit [cdc.gov](https://www.cdc.gov) or [osha.gov](https://www.osha.gov)

# Let's Make A Plan Together

TO LEARN MORE,  
CONTACT YOUR SALES  
REPRESENTATIVE OR  
SHOP ONLINE



## The Future Of Maintenance

Help protect your residents and staff by safeguarding everyone's health and safety. Things that may not have been done previously are now part of everyday business—avoiding handshakes and close contact, sanitizing work areas, and wearing PPE. This guide will help you plan for, and get ahead of, OSHA and CDC recommendations so you can help keep your residents and staff safe now, and in the future.

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# We're Here To Help

HD Supply is committed to helping you meet challenges head on with products, services, and support that can help you prepare for the future of maintenance.

## Knowledgeable Industry Experts

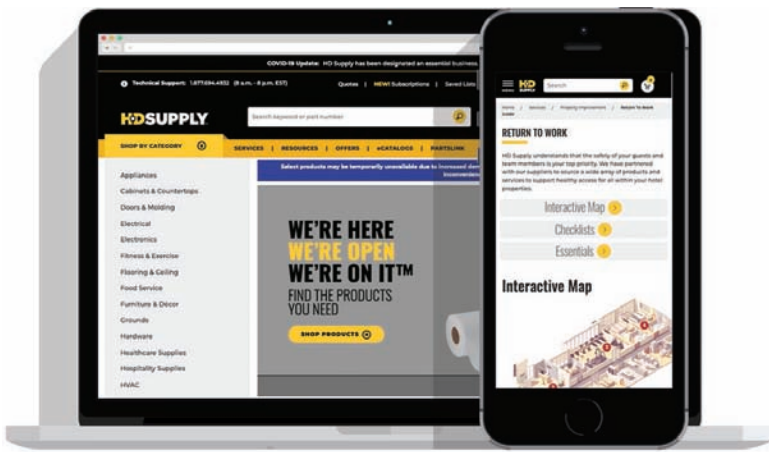
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- Face Masks
- Disposable Gloves
- Hand Sanitizer
- Cleaners & Disinfectants
- Protective Barriers
- Health & Safety Signage
- Paper Products
- Trash Liners

3 EASY WAYS TO ORDER



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# Educate Your Staff About PPE

Wearing personal protective equipment is more important than ever. Learn more about proper usage at [cdc.gov](https://www.cdc.gov) or at [osha.gov](https://www.osha.gov). Properties that prioritize the health and safety of their community are in a great position to attract and retain more residents.



## Stay At Home

Encourage workers to stay home if they are sick. And implement signage to discourage residents from using communal facilities if they're not feeling well.



## Protect Staff On The Job

Provide employees with personal protection equipment (PPE) like gloves, face masks, booties, and eyewear to help prevent the spread of germs.



## Handling Service Calls

Limit contact by scheduling service while the tenant is away. Or provide residents with (PPE) equipment. Also, consider offering self-service repairs like bulb replacements, filter changes, and more.



# Performing In-Unit Maintenance

Show residents you're doing everything you can to help protect their health and safety. Establish policies and procedures that meet or exceed CDC and OSHA recommendations, and have employees follow these safety guidelines before, during, and after an in-home maintenance visit.



## Before Entering

Safety starts at the front door. Visibly clean and sanitize your hands and wear all required personal protection equipment (PPE) prior to entry.



Personal Hand Sanitizer



Disposable Gloves



Face Masks



Disposable Coveralls



## While Inside

Avoid touching surfaces outside of the work area. Disinfect areas before work begins. Install high-filtration air filters for healthier air quality. Use dust barriers to close off work areas and utility carts to transport supplies.



Disinfectant Spray



Sanitizing Spray



Dust Barriers



High-Filtration Air Filters

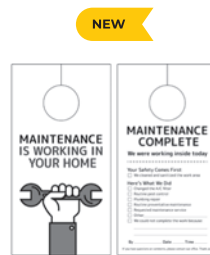


## Once Completed

Use an air purifier to help remove dust and allergens. Clean and disinfect all touched surfaces and sanitize your hands. Leave behind a maintenance service card that shows the work has been completed.



Air Purifiers



Maintenance Door Tags



Antibacterial Disinfectant



Odor Control Spray



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# Improve The Experience For Your Residents

Everyone's safety and well-being are top of mind. Think about all the positive changes you've made and the ones that you can implement for the future to create an exceptional living experience for your residents.



## Go Touchless

Once considered a luxury, hands-free faucets, soap, sanitizer, and paper towel dispensers inside of common-area restrooms should now be considered standard.



## Add Extra Protection

Clear barriers increase physical spacing and help protect residents and staff from illness-causing germs that can be transmitted when someone coughs or sneezes.



## Provide Amenities

Offer everyday necessities to help residents who can't leave their homes. Consider providing single-use items like shampoo, toothpaste, cleaning supplies, toilet paper, and paper towels.



# Protect Your Common Areas

Be proactive about creating a safe and sanitary environment and keeping it that way. Best practices to follow include communicating policies with signs and posters, routine cleaning and sanitizing, and safe distancing. You can never do too much to help ensure the health and well-being of everyone in your community.



## Provide Guidance

Show your commitment to safety. Install new signs and floor decals to remind everyone about new rules for health protection, contactless deliveries, and safe distancing. Shop the new assortment online.



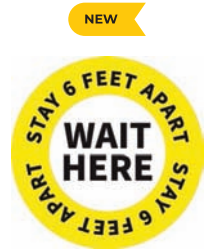
Safety Signage



Delivery Signage



Health Signage



Floor Decals



## Stock Up On Essentials

Creating confidence that your property is clean and sanitary at all times is key to maintaining a safe and healthy environment. Upgrade to touchless dispensers and keep your supply room well stocked with batteries and other everyday necessities.



Refillable Soaps



Soap/Sanitizer Dispensers



Toilet Paper



Paper Towel Dispensers

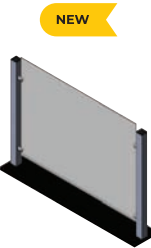


## Establish Protocols

Use thermometers as part of your pre-entry health check. Install barriers that block germs from coughing and sneezing. Use retractable barriers and folding signs to increase physical spacing.



Thermometers



Protective Barriers



"Closed Area" Signage

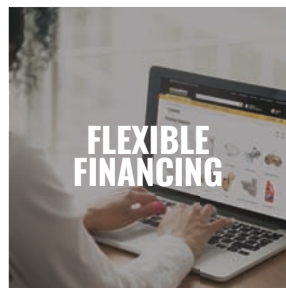
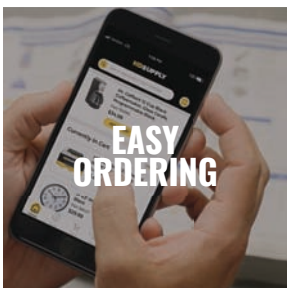
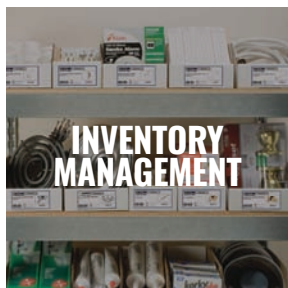
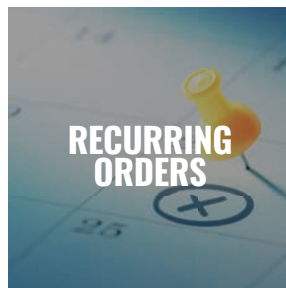
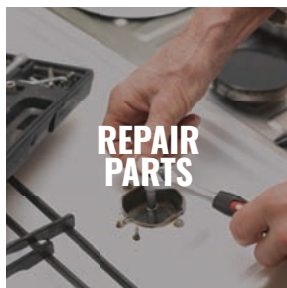
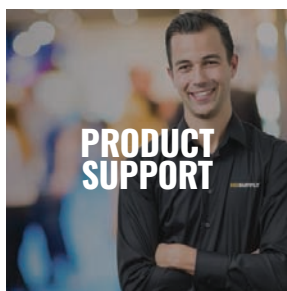
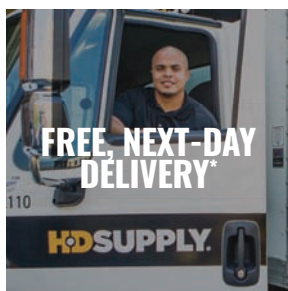


Retractable Barriers

# STAY SAFE. STAY HEALTHY.

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Source: [cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html](https://cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html) and [osha.gov/Publications/OSHA3990.pdf](https://osha.gov/Publications/OSHA3990.pdf)

## BE PREPARED. KEEP THESE ESSENTIALS IN STOCK.

- ✓ Face Masks
- ✓ Disposable Gloves
- ✓ Hand Sanitizer
- ✓ Cleaners
- ✓ Disinfectants
- ✓ Protective Barriers
- ✓ Safety Signage
- ✓ Paper Products
- ✓ Trash Liners

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