



BI VoicelD®

BI VoicelD offers simple, effective, and economical verification that clients are at home, work, school, or other locations as scheduled.

Key Features

- Support for English, Spanish, French, Mandarin, and 30 additional languages
- Full integration within BI TotalAccess®
- Fixed and Random schedules with Daily, Weekly, and Monthly options
- Easily re-enroll a client's voiceprint at any time
- Name schedules for quick call window identification
- Automated client check-ins, responses, and explanations
- Monitor call counts
- Clear case summaries and caseload reporting
- Alerts via fax, email, or text
- View and resolve violations within TotalAccess

Biometric Voice Verification

Now fully integrated with BI TotalAccess®, the BI VoicelD® voice verification system is an automated, easy-to-use, equipment-free, offender supervision tool for large caseloads with varying risk levels.

Product Overview

VoicelD is an automated system that verifies each client's identity through biometric "voice print" authentication. The VoicelD system can also verify location compliance throughout the day via a series of automated outbound calls to the client at various approved locations, including work, appointments, school, or home. If at the location, the client calls VoicelD and performs a voice verification. Requiring only a phone to effectively monitor clients, officers do not have to manage any additional inventory, perform equipment installations, or recover lost equipment.

During enrollment in TotalAccess, officers guide clients to create a biometric voice print that is stored in VoicelD. The system verifies the client's voice during each check-in call. Notification calls from the system to the client are completed for both random and fixed schedules. Once the client receives the notification call, he or she must call VoicelD within a few minutes from an authorized phone number. Officers may configure both the notification and check-in phone numbers.

VoicelD automatically logs each successful and unsuccessful call event. If a client is late or checks-in when not scheduled, the system records the client's verbal explanation for the exception. Calls from unauthorized phone numbers are logged to allow for further investigation, if required. Unsuccessful and non-compliant call events can be configured to alert the officer by fax, email, or text message.

A Voice Solution that Meets Your Needs

VoicelD offers effective community-based supervision of any caseload. The system is highly customizable, which allows officers to tailor supervision and establish a monitoring intensity level appropriate for any client. Managing clients is easy and straightforward as VoicelD is fully integrated in TotalAccess.



Call 800.701.5171 today to schedule a product demo.