



DENVER
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ADDENDUM NO. 04
REQUEST FOR PROPOSAL NO. 0790A (2018)
Offender Monitoring Products, Services, and Solutions

The above referenced proposal is hereby amended as follows:

I. VENDOR QUESTIONS & CITY OF DENVER/US COMMUNITIES ANSWERS
(Answers are in ***Bold Italics*** – A total of 95 questions are continued in this addendum)

Vendor Question 1: May we please have a listing of the company names who have submitted questions, included with answers to questions?

Answer to Question 1: *The City will not disclose whom each question has come from, however, all questions that have been asked, have been posted via addendums to www.BidNetDirect.com, for transparency and availability.*

Question 2: May we please have a copy of the sign-in sheet from the Pre-Proposal Conference, included with answers to questions?

Answer 2: *Yes. It has been attached at the end of this addendum.*

Question 3: Regarding the incumbent contract:

- a) Is BI, Inc. the sole incumbent contractor?
- b) If not, what is/are the company name(s) of all incumbent contractor(s)?
- c) How many Participating Agencies are there on the incumbent EM contract?
- d) May we please have a list of names of all Participating Agencies followed by the corresponding number of each specified technology type in use on participants in the following format for each Agency?
 - i) Each Participating Agency Name: _____
 - (1) # of RF units in use on participants
 - (2) # of GPS units in use on participants
 - (3) # of Alcohol Monitoring/Radio Frequency units in use on participants
 - (4) # of Mobile Breath Alcohol units in use on participants
 - (5) # of Continuous Alcohol Monitoring units in use on participants
 - (6) # Smart Phone Application in use on participants
- e) What is the total annual contract dollar value including all Participating Agencies on the incumbent EM contract?

Answer 3:

- a) *BI is the sole awardee on a national level. The City and County of Denver utilizes AMS through a local award.*
- b) *See above.*
- c) *USC does not disclose this sort of sales data.*
- d) *USC does not disclose this sort of sales data. Please refer to the overall Estimated Volume anticipated through the new Master Agreement. See A.5.*
- e) *See answer to c.*

Question 4: Did BI meet the revenue values and specified timelines that they proposed in their 2013 submission?

Answer 4: *This question is not germane to the 2018 RFP and will not be addressed any further.*

Question 5: Regarding Section A.4 – Participating Public Agencies and A.5 – Estimated National Volume of the RFP, are the amounts listed only for this incumbent USC EM contract or is it safe to say those values span numerous USC contracts, NOT just the incumbent EM contract?

Answer 5: *The information in A.4 refers to the U.S. Communities program overall. The information in A.5 refers specifically to this RFP.*

Question 6: Regarding B.17 – Estimated Quantities – City and County of Denver of the RFP, how did you arrive at the approximate spend amount? Is this only for City and County of Denver or for all Participating Agencies? What part of the spend is incumbent contract revenue in effect with Participating Agencies?

Answer 6: *The City and County of Denver reached this figure by reviewing dollars spend trends and over the previous five years, and then adding a five percent (5%) buffer to adjust for future years needs and the volatility of needs. This amount listed in B.17 is only for the City and County of Denver, and is to be considered for the entire award, and not for each awarded Vendor to potentially receive \$9,000,000.00 of revenue from the City of Denver.*

Question 7: Will the City consider extending the due date of the RFP final submission in order for there to be a full two (2) weeks from the time the answers have been posted via addendum, until when the RFP final submission date is to occur? Or to possibly even after the Labor Day holiday?

Answer 7: *The current due date for answers to be posted via addendum is August 7, 2018, with a final due date of RFP submissions by 11:59 pm, local time on August 29, 2018. This timeline is greater than the requested two (2) weeks. The due date of the RFP has already been pushed from an original August 15th deadline to August 29th.*

Question 8: The following are questions regarding C.18 – Demonstration and Oral Interviews of the RFP:

- a) Does the City intend on conducting Oral Interviews as part of the evaluation?
- b) Will Oral Interviews occur with: All Proposers? A group of Proposer Finalists? Only with the Proposed Awardee?

- c) Approximately what dates are Oral Interviews anticipated to occur?
- d) To allow proper time for preparation/travel arrangements and shipping of necessary equipment, will the City please provide at least two (2) weeks advance written notice of the need for Vendor Interviews?
- e) Specifically, how will Oral Interviews factor into the RFP evaluation criteria and specifically how may evaluation points be attributed to Oral Interviews?
- f) Will Demonstrations occur with: All proposers? A group of Proposer Finalists? Only with the Proposed Awardee?
- g) Approximately what dates are Demonstrations anticipated to occur?
- h) Specifically, how will Demonstrations factor into the RFP evaluation criteria and specifically how may evaluation points be attributed to Oral Interviews?
- i) To allow proper time for preparation/travel arrangements and shipping of necessary equipment, will the City please provide at least two (2) weeks advance written notice of the need for Vendor Demonstration?
- j) Will actual offenders/participants or only the Participating Agency officers/staff/users participate in Demonstrations?
- k) Acknowledging that each proposer's methodology is different, with the City please provide at least three (3) hours for advance proposer training of the City staff who will participate in Demonstrations?

Answer 8:

- a) *Please refer to Section B.19 of the RFP.*
- b) *Please refer to Section B.19 of the RFP.*
- c) *The evaluation team anticipates meeting September 18th-20th, 2018.*
- d) *All proposing Vendors will need to make themselves available during the timeline provided in Answer 8.c. It is the intention of the City and USC to conduct all Vendor Oral Interviews via individual conference calls, including any companies that are based in the Denver Metro area. This addendum shall serve as a written notice to all proposing Vendors.*
- e) *The City and County of Denver does not disclose weights or percentages to the proposing Vendor community during the bid/evaluation time period, as it may provide an advantage/disadvantage to certain Vendors. This is standard protocol for all General Services Purchasing Division RFPs. Please refer to Section B.19 of the RFP.*
- f) *Please refer to Section B.19 of the RFP.*
- g) *See answer to C above. If a demonstration is required, the City and USC will notify the Vendor.*
- h) *See answer to 8.e.*
- i) *All proposing Vendors will need to make themselves available during the timeline provided in Answer 8.c. It is the intention of the City and USC to conduct all Vendor Demonstrations via individual WebEx presentations, including any companies that are based in the Denver Metro area. If there is a need for an in-person demonstration, the City and USC will notify the proposing Vendor(s) immediately of this need. This addendum shall serve as a written notice to all proposing Vendors.*
- j) *The evaluation team and any required City staff will participate in any demonstration.*
- k) *If a sample is required for testing, then that proposing Vendor will be granted no more than sixty (60) minutes to provide the training for all samples provided to the City and County of Denver's staff.*

Question 9: Are negotiations anticipated to occur on this RFP? If so, will negotiations occur with all proposers? A group of proposer finalists? Only with the proposed awardee? When would the expected date be for negotiations?

Answer 9: *Refer to Section B.19 of the main bid document of the RFP. No definitive timeline is set for negotiations at this time.*

Question 10: With regards to the current contract and potential award:

- a) What is the end date of the incumbent City contract?
- b) Will any award(s) made based upon this RFP take the place of both current Vendor contracts?
- c) Who is the other Vendor that is not a USC awarded Vendor and what technologies are provided?
- d) What date does the City anticipate providing a fully authorized agreement?
- e) What is the intended start date of the new agreement?
- f) When do technical proposals become public record?
- g) When do price proposals become public record?
- h) What is the City's preferred method for interested parties to request access to such public records and who is the contact person/details to whom such requests should be submitted?
- i) Will the City's Purchasing division provide a bid tabulation identifying bidder names and prices?
 - i) If so, when will this be posted? Pre/Post award? Other?
 - ii) If so will this be posted to the City's website?
 - iii) If not, is this information accessible by contacting the City's Purchasing division and when?

Answer 10:

- a) *The existing contracts expire on January 31st, 2019.*
- b) *Yes.*
- c) *This does not impact RFP 0790A (2018).*
- d) *The City and County of Denver anticipates making an award announcement after the contracting period has concluded with the awarded Vendor(s). This is standard City and County of Denver protocol for all RFPs.*
- e) *The anticipated start date will be February 1, 2019.*
- f) *See Section B.23 of the RFP*
- g) *Please see the answer to 10.f.*
- h) *This does not impact RFP 0790A (2018), however, all requests should be made to the Buyer of Record and the City's Chief Procurement Officer via email, only.*
- i) *A bid tabulation that shows each proposing Vendor and their evaluation percentages will be posted to www.BidNetDirect.com, under the 0790A (2018) RFP award information. Please refer to answer 10.d for a timeline.*

Question 11: How many US Communities Advisory Board Members will participate on the Evaluation Committee? What are the names of the Board Members that will participate on the Evaluation Committee?

Answer 11: *There will be approximately five to seven (5-7) evaluators, consisting of both City and County of Denver individuals and external individuals from other municipalities. USC will not be a scoring member of the evaluation committee. The City does not disclose the names or titles of the evaluation members as a means of confidentiality.*

Question 12: What percentage of the overall award is attributed to Price?

Answer 12: *Refer to the answer provided with Question # 8.e.*

Question 13: With regards to Section G.5.1 – Administrative Fees:

- a) Acknowledging that two percent (2%) is four times (4x) the value charged by other leading national cooperative contracts, like NASPO which is 0.5%, we are compelled to ask if this negotiable?
- b) Are all fees to the Lead Public Agency paid exclusively by USC (and none paid by Contractor to Lead Public Agency)?
- c) If not, what percentage of fees are paid by the Contractor to the Lead Public Agency?
- d) Do any other Participating Agencies charge admin fees and if so, specifically which Participating Agencies and specifically what percentage of admin fees is charged by each?
- e) Do both USC and the Lead Public Agency permit contractors to adjust published pricing to offset admin fees charged by any new Participating Agencies charging their own/additional admin fee?

Answer 13:

- a) *The U.S. Communities Administration Agreement must be signed, unaltered, and submitted with your proposal. As stated, failure to do so will result in your response being deemed non-responsive.*
- b) *Please see Section 5.1 of the Administration Agreement.*
- c) *See above.*
- d) *This information is unknown.*
- e) *This would be between the Participating Public Agency and the awarded vendor and would apply only to the agency who is charging the additional administrative fee.*

Question 14: Acknowledging several pre-existing factors, please answer the following:

- a) Will the City and USC please confirm in advance of proposal submittals that this RFP will result in a firm number of multiple-contractor awards per technology type, thus not only awarding the current incumbent?
- b) With the City and USC please confirm in advance of proposal submittal that company confidential proposal responses to Attachment #3 – Proposer Questions and Requirements marked confidential will not be made public or disclosed?
- c) Will the City and USC confirm in advance of RFP proposal submissions that, if awarded, Contractors may maintain more than one national cooperative contract, other than just the City and USC contract? Can USC detail what will occur if a Vendor that holds a NASPO contract is awarded the USC/City of Denver award?

Answer 14:

- a) *See Section B.20 of the RFP.*
- b) *Please refer to the answers provided in 10.f/g. See Section B.23 of the RFP.*
- c) *The awarded Contractor must adhere to all the U.S. Communities Supplier Commitments as detailed in the Administration Agreement.*

Question 15: Does the City of Denver require an Offender Monitoring Center as part of the service?

Answer 15: *The City does not use this functionality to monitor clients but it may be used if the City has questions regarding the service. However, a smaller entity may need a full range of monitoring service provided by the contractor or additional functionalities that the City and County of Denver does not currently utilize.*

Question 16: If a Vendor offers more than one GPS option, more than one RF option, and more than one remote breath alcohol monitoring option, what is the City's preference for presenting those within the proposal? For example, should the Vendor list the requirement one time and give the response for Device A, and then Device B below the requirement, or should the Vendor respond to all the requirements once for Option A and then respond to all of the requirements again for Option B?

Answer 16: *Please propose all your available products and services in the way you deem most clear for evaluators.*

Question 17: Will you please identify the make/model of all devices/technologies the City and County of Denver is using under the current contracts?

Answer 17: *The make/models of devices currently being used of July 31, 2018 by the City and County of Denver are as follows:*

AMS SCRAMx bracelet, SCRAM base station, SCRAM multi connect wireless device, SCRAM Wireless Base station and Remote Breath. BI Homeguard 206, ET1 and beacon, Loc8 and beacon, TAD with base/wireless, and SL2.

Question 18: Is there one daily rate that covers all of the Supplemental Support Services listed in the RFP, or are there different rates for each service? If different rates, could you please provide those?

Answer 18: *Please refer to the answer provided in Question 15.*

Question 19: Is the Data Analytics software provided at a daily rate per offender or at a monthly rate? Could you please provide the rate?

Answer 19: *Please refer to the answer provided in Question 15.*

Question 20: Please provide the number of units in use to the City of Denver, only, as of July 31, 2018:

- a) GPS
 - i) Active
 - ii) Passive
 - iii) Hybrid
- b) RF
 - i) Landline
 - ii) Cellular
- c) Video and/or Voice Tracking/Verification/Message Reporting
- d) Alcohol Monitoring
 - i) Continuous alcohol monitoring
 - ii) Continuous alcohol monitoring/radio frequency (RF) tracking
 - iii) Mobile breath alcohol monitoring
- e) Smartphone application monitoring

Answer 20: *The following quantities are what are currently being used as of July 31, 2018 by the City and County of Denver, only:*

- a) **GPS**
 - i) **Active - 426**
 - ii) **Passive - 0**
 - iii) **Hybrid - 0**
- b) **RF**
 - i) **Landline - 0**
 - ii) **Cellular -153**
- c) **Video and/or Voice Tracking/Verification/Message Reporting - 0**
- d) **Alcohol Monitoring**
 - i) **Continuous alcohol monitoring - 188**
 - ii) **Continuous alcohol monitoring/radio frequency (RF) tracking -17**
 - iii) **Mobile breath alcohol monitoring -2**
- e) **Smartphone application monitoring - 0**

Question 21: With regards to Supplemental Support Services for the City and County of Denver, only:

- a) Does the City and County of Denver utilize all of the services listed under supplemental support services?
- b) If a Vendor does not offer one or more of the services, will they be rejected from consideration for the award?
- c) If a Vendor offers to implement the services prior to contract implementation, will they be considered?
- d) With monitoring center staffing factoring heavily into Vendor costs, we request clarification of the services required and the frequency of each service.
 - i) Automated Check-In – how many offenders utilize this option currently?
 - ii) Data Entry Services – how many officers utilize this service? Approximately how many calls are made per month?
 - iii) Alert Management Activities:

- (1) On average, how many client calls are made to live operators per month to
 - (a) Verify that they are adhering to agency mandated schedules?
 - (b) Verify, schedule, or amend appointments
- (2) On average, how many officer calls are made to live operators per month to approve/deny requests?
- (3) Which alerts will require a phone call to the offender?
 - (a) What is the monthly volume of each type of alert where a call is required to be made to the offender?
- (4) Which alerts will require a phone call to the officer?
 - (a) What is the monthly volume of each type of alert where a call is required to be made to the officer?
- (5) Can you please provide the current outbound protocols?
- iv) Processing Warrants – On average, how many warrants are processed per month?
- v) Fee Processing
 - (1) On average, how many outbound fee collection telephone calls are made by monitoring center agents per month?
 - (2) On average, how many inbound payment calls are received by monitoring center agents per month?
- vi) The first paragraph of Section 6 – Supplemental Support Services states that the Agency “requires bi-lingual services aimed at helping keep clients accountable”
 - (1) Besides English, what other languages are required?
 - (2) Do you require the IVR to have language options? If so, what language options besides English?

Answer 21: *Please refer to the answer provided in Question 15.*

Question 22: Does the program guarantee offender payment? If not, what sanctions, if any, does the Program impose on participants that are past due on payments?

Answer 22: *Please refer to the answer provided in Question 15. The City does not use the vendor for fee collection it collects their own fees, so we are unable to answer the question.*

Question 23: In terms of a percentage and dollars collected vs dollars owed, what is the current Vendor’s offender fee collection rate during the past 12 months?

Answer 23: *Please refer to the answer provided with Question 22.*

Question 24: What is the average length of time a participant is on GPS monitoring? RF monitoring? Alcohol monitoring?

Answer 24: *This RFP is designed to be a solicitation that services all aspects for the City and County of Denver and other municipalities of various sizes, from small to large. This RFP is also designed for the needs of cities that have offenders that are required to wear monitors for short to long periods of times, depending on the infraction and sentencing of their local court systems and the judicial decisions and the local laws that support their decisions. Proposed pricing can be tiered in nature and should encompass scenarios that will satiate the needs for all situations, no matter the period of time. Proposing Vendors are encouraged to put their best pricing forward with their proposals.*

Question 25: On average, how many activations/installations do you have per month per equipment type?

Answer 25: *Please see the answer provided for Question 24.*

Question 26: On average, how many deactivations do you have per month per equipment type?

Answer 26: *Please see the answer provided for Question 24.*

Question 27: With regards to lost, stolen, or damaged devices:

- a) How many devices have been lost, stolen, or damaged in the last 12 months by equipment type?
- b) Does the incumbent charge for lost, damaged, or stolen equipment?
- c) What is the current replacement cost per item?
- d) Will the City support the awarded Vendor in an attempt to collect the cost of lost, damaged, or stolen equipment from the Offender?

Answer 27:

- a) *This number is ever fluctuating due to the nature of the contract and the contract does not have any accurate numbers for tracking stolen/lost/damaged equipment. The City does not track these figures.*
- b) *The current contract does not allow to charge the City for lost/damaged/stolen equipment.*
- c) *Not allowed under the current contract*
- d) *The City does make every reasonable attempt to assist with the recovery of lost and stolen equipment.*

Question 28: How many locations will training be delivered to the City of Denver, only? How many officers/staff will need to be trained?

Answer 28: *Denver will have one location, with 41 staff currently. The successful contractor is asked to possibility provide training for new staff in a timely manner throughout the life of the contract.*

Question 29: Has the incumbent contractor provided an affidavit or expert witness testimony for prosecution of violations in court proceedings during the current contract term? If so, how often?

Answer 29: *Denver's Community Corrections Division does not track this data because the affidavit or testimony often is required by the Denver County Courts or District Courts which are separate entities.*

Question 30: What are the expectations of USC for other Participating Agencies to transition to a new Vendor's products and services? The request is to make sure that the proposal can be complete with regards to staffing and costs.

Answer 30: *Any agencies currently participating in the existing contract will have the option to move to another contract, or run their own procurement, if the incumbent vendor is not re-awarded. They also will have the option to transition to the newly awarded vendor. This is up to each participating public agency to decide on their own.*

Question 31: If the RFP is not awarded to the incumbent, are other Participating Agencies required to transition to the new Vendor(s)? If not, how many Agencies do you expect to transition and how many will stay with the incumbent?

Answer 31: *Please refer to the answer provided for Question 30.*

Question 32: Is the intent to award one Vendor per category or multiple Vendors across each category?

Answer 32: *Please refer to the answer provided for Question # 14.a.*

Question 33: With regards to Section C.11 – Samples from the RFP main document, could you please clarify:

- a) Can you confirm that samples will only be required upon request? Or are they due at the time of the bid's final submission?
- b) Do the Agencies intend on testing the sample equipment prior to the demo or training session?
 - i) Vendor's normally train evaluators on how to log-in and use software and activate the hardware prior to testing
 - ii) If testing will be done prior to a demo, will login information be emailed to the Vendors so they can be provided with access to software?
- c) Since the value of all of the proposed product samples will be between \$5,000 and \$10,000, will the City of Denver consider returning the samples, at the Vendor's cost, via a trackable shipper, if a Vendor is not awarded the contract?

Answer 33:

- a) *Samples will be required upon request.*
- b) *If samples are requested for testing by the City of Denver staff, it will be between August 30th and September 17th. No login information will be sent to Vendors.*
- c) *If a Vendor does submit a sample, they shall notify the City of Denver that they do wish to have their samples returned. If a Vendor does want their samples returned, they will make arrangements with the City Agency staff that are testing the equipment, no later than October 20th to pick up their equipment, at no charge to the City of Denver.*

Question 34: The instructions from Section B.7 – Materials required with Submission, item 3, could you clarify:

- a) Is it expected that the Proposing Vendor will respond to D.1 – General Information?
- b) The final paragraph of D.1 – General Information, states “The Proposer should indicate where their systems meet or do not meet the below requirements for each category on a document that is on the Vendor's letterhead”
 - i) Is this response on a Vendor letterhead the same as the response listed in the directions in the RFP on page 8?
 - ii) Or are two separate responses required? One on the letterhead that indicates where the system meets or does not meet the requirements, and another that gives a description of the Proposer's offering?

Answer 34:

- a) *Yes, proposers should identify which of the items in D.1 they are able to provide.*
- b) *Yes, these are the same response. One response on the Vendor's letterhead will be sufficient.*

Question 35: Within the RFP, a "Local Staffing Plan" is referenced. Does the word "Local" refer to having full-time Vendor employees in the City and County of Denver? Or does it refer to which Vendor employees will support the "Local" programs?

If this is a requirement for Vendor Employee(s) to live in the City and County of Denver to support the programs full-time:

- a) How many employees does the current Vendor provide who support the programs full-time, 40 hours per week?
- b) How many employees does the current Vendor provide who support the programs part-time? What is the average number of hours the part-time staff work?
- c) What additional services do they provide?

Answer 35: *The City and County of Denver does not require the incumbent Vendors to have individuals that live within the City and County of Denver. The "Local Staffing Plan" should consist of how the proposing Vendor intends on supporting the City and County of Denver.*

Question 36: In what section of the proposal do you want the proposer to indicate that the proposal "is valid for a period of no less than 180 days", as indicated in Section B.11?

Answer: *There is no need to provide a certification that a proposing Vendor understands that their proposal is valid for a period of no less than 180 days. This will be standard for all proposing Vendors, no matter the equipment, products, or services provided.*

Question 37: Section B.13 – Technical Statements/Scope of Work states that Section C contains the proposal's scope of work, but Section C is the City of Denver's General Requirements? Is this a typo?

Answer 37: *This is a typo. The Technical Statements/Scope of Work can be found in Section D. Section C is to be considered as part of the General Requirements for the City of Denver and the resulting award for the City of Denver, only.*

Question 38: If simple formatting questions arise after the questions due date, will the City answer those even though it is past the questions due date?

Answer 38: *No. See Section B.6 for the Format of Proposals.*

Question 39: For the Main Document of the RFP, does the entire Main Bid Document need to be returned with a signed coversheet, or only the signed coversheet need to be returned, with regards to the Main Bid Document only?

Answer 39: *It is a requirement that the coversheet be signed and returned with a Proposing Vendor's submission. Within the Main Bid Document, there are additional sections that are needing to be completed and returned with the proposal. It is recommended to complete all of these sections and return the Main Bid Document in its' entirety.*

Question 40: Section B.20 – Awards, could you clarify the section? If a Vendor is not offering one of the items listed in the RFP, they cannot list a price. Listing a zero makes it appear that the item is available and free. Is it acceptable for a Vendor to mark the price of those items that are not offered with a N/A?

Answer 40: *If an item is not available or offered by the Vendor, the Vendor will mark with "N/A" or "Not Applicable" to indicate that it is not a free and available item.*

Question 41: In Section E.6 – Considerations during Vendor Pricing, could the City please clarify:

- a) When you use the word "entry", do you mean what is commonly termed data entry? If not, can you please define?
- b) The term "monitoring" in the heading of E.6.2) is not clear. Is this simply the "entry" that is in the first question or are you considering additional functions that are often considered the role of an officer? Please clarify the meaning of "Monitoring".
- c) Will office space be provided for these employees, or will the Vendor need to arrange for one or more offices within Denver?
- d) Please define Installation.
- e) What specific installation/retrieval services are required and where are these services provided?
- f) Please specify the days/hours of the week install and retrieval services are to be delivered.
- g) Please clarify the amount of advance install/retrieval notice that the contractor is provided.
- h) Do you expect that the Vendor Staff will go to the residences of the offenders? If so:
 - i) What was the average monthly number of installation of GPS, RF, and Alcohol monitoring equipment in residences during the past 12 months?
 - ii) What was the average monthly number of retrievals of GPS, RF, and Alcohol monitoring equipment from residences during the past 12 months?
- i) How many full-time and part-time employees does the current Vendor provide for the installation/retrieval services?
- j) Is this section intended to provide Participating Agencies the option to procure additional services?
- k) Will the City require offender enrollments and installation/deinstallation services?

Answer 41:

- a) *"Entry" for Page 22 is identified as the Vendor doing the enrolling of new clients. This is data entry for an entity. The City does not use this service. Denver & US Communities expect the proposer to clearly define what this function entails. It should be fully outlined within your proposal. Be specific as to what is expected on the part of the public entity and what the contractor will provide.*
- b) *See the answer provided in 41.a.*
- c) *Please refer to the answer provided for Question 15.*
- d) *Please refer to the answer provided for Question 15.*
- e) *Please refer to the answer provided for Question 15.*
- f) *Please refer to the answer provided for Question 15.*

- g) Please refer to the answer provided for Question 15.*
- h) Please refer to the answer provided for Question 15.*
- i) Please refer to the answer provided for Question 15.*
- j) Please refer to the answer provided for Question 15.*
- k) Please refer to the answer provided for Question 15.*

Question 42: Section D, number 8) Reporting, g) requires examples of ALL reports available. Most Vendors have hundreds of reports available.

- a) Are the Agencies certain that they want to see examples of ALL reports?
- b) If so, is it acceptable to provide the report examples as a separate attachment to the Proposal or do you want them incorporated into this section of the response?

Answer 42: *The City expects that the vendor will provide all possible reports that support the products/services proposed. Plus, the City and US Communities are looking to see how flexible these reports are in providing information needed to support their function. Vendors may choose to submit a report list of reports available that should define what they are detailing and showing. At minimum it is recommended that the top 5 – 10 used reports be included in your proposal.*

Question 43: Section D, number 9) Inventory Management, c) requires “a dedicated representative to perform” inventory database updates. A mature electronic monitoring system automatically updates the inventory database when equipment is assigned and deactivated. It also updates when equipment is shipped, transferred between offices, and returned.

Will the City and USC accept a change to this requirement to state instead “The Proposer’s system shall automatically update upon equipment assignment, deactivation, transfer, shipment, and return OR the Proposer shall provide a dedicated representative to perform the follow.....”? Or can the dedicated representative also service other Agencies?

Answer 43: *The City uses a customer service number to the vendor to order product as needed. A dedicated representative may be proposed and is expected to service more than one entity.*

Question 44: Section D, number 9) Inventory Management, c), iii) requires the Vendor to reconcile inventory on a monthly basis. Is the intent that the Vendor’s employees will go to the Agency offices and manually check the shelf stock of the inventory compared to our records, or that the Vendor will report the agency what our records reflect and work with them to finalize the inventory reconciliation?

Answer 44: *Please refer to the answer provided for Question 15.*

Question 45: Section D, number 10), e) ends with the statement “The Proposer’s proposal shall include, but is not limited to, the following list of items”. There is no list of items that follows that statement. Can you please clarify or provide a list to reflect this statement?

Answer 45: *Section D, #10) e) will have the amended language as follows:*

“The Proposer shall fully describe its proposed 24x7 maintenance and support for this contract. The Proposer shall clearly identify the City’s role in all aspects of maintenance and support.”

There is no list of items at this time.

Question 46: Section D, number 11), c) requires the Vendor to provide data entry or migration of information for all offenders. Can you please confirm that a file with the required information will be sent to the Vendor in a common file format for import not the monitoring system?

Answer 46: *The public entity will make every effort within reason, to get the information to the contractor in a usable format.*

Question 47: Section D, number 2), k) Please clarify if upgrades are for similar, like equipment in-use and not a brand new different technology.

Answer 47: *If the equipment provided has been updated and become standard then the awarded Vendor shall provide that such equipment at the same pricing, terms and conditions. If it is a new piece of equipment or technology not previously offered at the time of the RFP, the public entity reserves the right to test and agree to use this new technology, at an agreed upon price by both parties.*

Question 48: Section D, number 2), L) Will the City and USC please clarify that even if the Participating Agency is using only one (1) unit, that the Agency will require a minimum five (5) units for shelf stock, per location? If so, is this negotiable per agency?

Answer 48: *For the City no, this is not negotiable. Other Participating Entities may negotiate, however, pricing should be provided assuming that this standard will be applicable for all public agencies.*

Question 49: Section B.5 – Electronic Submissions of Proposals, what is the maximum electronic file size that may be done electronically through BidNet Direct? Can the Proposing Vendor submit a hardcopy of the bid?

Answer 49: *BidNet Direct is a 3rd party website. The City of Denver does not know this answer. Please call BidNet Direct at 1-800-835-4603 to confirm on file size and/or if a limit on number of documents exists, however multiple files can be uploaded with each Vendor’s submission. The City will not be accepting any hard copies of any Proposing Vendor’s bids at this time. If this changes at any point, the Buyer of Record will issue an addendum via BidNet.*

Question 50: Section C.8 – Procurement Cards – Does the incumbent currently accept the City’s authorized P-card as a method of payment? If so, how often is a P-card used by the City? Are the credit card fees waived?

Answer 50: *Please read the instructions in Section C.8. The City does not use the P-card to pay for this service, however, this language has been included for smaller Participating Entities.*

Question 51: Does the incumbent utilize a subcontractor?

Answer 51: *This has no bearing on RFP 0790A (2018). No such relationship has been identified to the City.*

Question 52: Regarding Attachment #4 – Sample Contract (Denver), page 9, item 8 – Defense and Indemnification: Has the incumbent had any liability claims, judgements, suits, or demands for damages to persons or property arising out of, resulting from, or relating to the work performed under the current agreement? Or is indemnification limited to a 3rd party?

Answer 52: *Not to the City's or USC's knowledge, at this time.*

Question 53: Regarding Attachment #4 – Sample Contract (Denver), page 14, Item 26 – Intellectual Property Rights: Has the incumbent had to relinquish any intellectual property rights?

Answer 53: *Not to the City's or USC's knowledge, at this time.*

Question 54: Regarding Attachment #4 – Sample Contract (Denver), page 3, - Compensation: In the event the Contractor determines to provide similar services to other parties not previously disclosed to the City, the Contractor shall first notify the City Rep of the proposed undertaking.

Does this mean that the Vendor has to disclose every new contract it enters into relating to similar services?

Answer 54: *No, the awarded Vendor will not be obligated to notify the City of Denver for every contract that it enters into.*

Question 55: Regarding Attachment #4 – Sample Contract (Denver), page 9, item 8 – Defense and Indemnification: Will the City agree to limit indemnification to third party claims?

Answer 55: *The City has provided a MS Word copy of the Sample Contract for the City of Denver. Please utilize this document to redline or propose any changes or amendments to language and submit with your final proposal. The City will not comment on any changes or amendments to the City's Sample Contract language until an award has been made and negotiations can begin between the awarded Vendor's legal team and the City of Denver's Attorney Office for a contract that will result between the awarded Vendor and the City and County of Denver.*

Question 56: Regarding Attachment #4 – Sample Contract (Denver), page 14 -19: Disputes resolved pursuant to Denver Revised Municipal Code. Which choice of law/dispute resolution provision governs – Section F or Section G?

Answer 56: *These two sections refer to different agreements. The Master Agreement is referred to in Section F and the US Communities Administration Agreement is referred to in Section G.*

Question 57: Regarding Attachment #4 – Sample Contract (Denver), page 15-20.C: Venue is District Court in the City and County of Denver. Which choice of law/dispute resolution provision governs – Section F or Section G.

Answer 57: *Please refer to the answer provided for Question # 56.*

Question 58: Regarding Attachment #4 – Sample Contract (Denver), page 16-25.A.1: Use of proprietary data or confidential information does not appear to allow for compliance with subpoena, court order, or other judicial process. How is the proposer expected to respond to subpoenas and the like for the production of data or documents created pursuant to the contract?

Answer 58: *Please refer to the answer provided for Question # 55.*

Question 59: Regarding Attachment #4 – Sample Contract (Denver), page 16-25.A.1: Use of proprietary data or confidential information does not appear to allow for compliance with subpoena, court order, or other judicial process. How is the proposer expected to respond to subpoenas and the like for the production of data or documents created pursuant to the contract?

Answer 59: *Please refer to the answer provided for Question # 55.*

Question 60: Regarding Attachment #4 – Sample Contract (Denver), page 16-25.A.1: Contractor agrees that any ideas, concepts, knowledge, computer programs, or data processing techniques developed by the Contractor or provided by the City in connection with this Agreement, including any proprietary data or any confidential or any confidential information, shall be deemed to be the sole property of the City and all rights, including copyright, shall be reserved.

Does the City agree that pre-existing and independently developed ideas, concepts, etc. remain the property of the proposer?

Answer 60: *Please refer to the answer provided for Question # 55.*

Question 61: Regarding Attachment #4 – Sample Contract (Denver), page 18-26: All property rights to materials created by Contractor and paid for by the City shall belong to the City. Does the City agree that pre-existing and independently developed materials remain the property of the proposer?

Answer 61: *Please refer to the answer provided for Question # 55.*

Question 62: Regarding Section G – US Communities Information:

- a) Page 1-4/14-17 - Corporate Commitment (a)(viii): Where Supplier has an existing contract for products and services with a state, Supplier shall notify the state of the Master Agreement and transition the state to the pricing, terms, and conditions of the Master Agreement upon the state's request. Regardless of whether the state decides to transition to the Master Agreement, Supplier shall primarily offer the Master Agreement to all public agencies located within the state.

Is this understanding correct: the pricing in the Master Agreement essentially becomes the ceiling for pricing with respect to any contract with any other government agency?

- b) Page 1-4/14-17 – Corporate Commitment (b)(ii): If a preexisting contract and/or a public agency's unique buying pattern provide one or more public agencies a lower price than that offered under the

Master Agreement, Supplier shall match that lower pricing under the Master Agreement and inform the eligible public agencies that the lower pricing is available under the Master Agreement.

Is this understanding correct: the lowest price offered anywhere becomes the ceiling that can be charged?

- c) Page 19 – 3.5: Indemnification not limited to third party claims. Will you agree to limit indemnification to third party claims?
- d) Page 24 – 6.8: Agreement governed by the laws of California and the parties agree to binding arbitration in Walnut Creek, California. Which choice of law /dispute resolution provision governs – Section F or Section G?
- e) Page 71 – 5.a: All rights to inventions and/or discoveries that arise or are developed in the course of this agreement shall belong to the City. Does the City agree that pre-existing and independently developed inventions or discoveries remain the property of the proposer?
- f) During the pre-proposal conference it was suggested that interested vendors sign the U.S. Communities Master Agreement and then, if awarded, discussion would be held, or directions would be given, about the agreement. Will U.S. Communities negotiate any part of the agreement after contract award?

For example, “All rights to inventions and/or discoveries that arise or are developed in the course of this agreement shall belong to the City” is an example of a term that we would absolutely not be able to agree to and, in all likelihood, nor would any other vendor. Is the terminology negotiable?

Answer 62:

- a) *No.*
- b) *No.*
- c) *The Administration Agreement must be signed, unaltered, and submitted with your proposal.*
- d) *These two sections refer to different agreements. The Master Agreement is referred to in Section F and the U.S. Communities Administration Agreement is referred to in Section G.*
- e) *Yes, unless FEMA funding is involved.*
- f) *The vendor should sign the Administration Agreement as dictated in the RFP. The Master Agreement is negotiated between the awarded vendor and the City and County of Denver.*

Question 63: Will the City of Denver award the RFP in whole or in part to an entity based in Canada, but conducting business in the United States?

Answer 63: *Propose as part of our RFP how you intend on satisfying the “Local Staffing Plan” if your company is based in Canada, but is conducting business in the United States.*

Question 64: Is the City of Denver open to alternative methods for alcohol detection?

Answer 64: *Please propose the current scope of work if you have other methodologies please provide on a separate company letterhead. Include documentation on the benefits of such methodology and a reference who is currently using such methods.*

Question 65: Will the City of Denver welcome joint bids?

Answer 65: *The City will accept any proposal that identifies a contractor who will be responsible for signing the contract. A prime Vendor in this case.*

Question 66: Does the City of Denver have a preferred carrier of connectivity?

Answer 66: *The City does not have a preferred carrier. The City currently uses Sprint, Verizon and AT&T.*

Question 67: If any of the answers to questions are unclear when published, will you allow additional clarification questions to be submitted?

Answer 67: *No. The City of Denver and US Communities have answered all questions that have been submitted by the date/time that was listed with the RFP to the best of our ability.*

Question 68: Can the City of Denver provide their current daily rates for the following items:

- 1) active GPS under the pricing model where all entry and installation is conducted by city personnel?
- 2) hybrid GPS under the pricing model where all entry and installation is conducted by city personnel?
- 3) passive GPS under the pricing model where all entry and installation is conducted by city personnel?
- 4) active GPS under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 5) hybrid GPS under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 6) passive GPS under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 7) Radio Frequency (RF) Tracking under the pricing model where all entry and installation is conducted by city personnel?
- 8) Radio Frequency (RF) Tracking under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 9) Video and/or Voice Tracking Verification under the pricing model where all entry and installation is conducted by city personnel?
- 10) Video and/or Voice Tracking Verification under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 11) Breath Alcohol Monitoring under the pricing model where all entry and installation is conducted by city personnel?
- 12) Breath Alcohol Monitoring under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 13) Transdermal Alcohol Monitoring under the pricing model where all entry and installation is conducted by city personnel?
- 14) Transdermal Alcohol Monitoring under the pricing model where all entry and installation is conducted by VENDOR personnel?
- 15) Smartphone Application under the pricing model where all entry and installation is conducted by city personnel?

- 16) Smartphone Application under the pricing model where all entry and installation is conducted by VENDOR personnel?
17) Data Analytics?
18) Supplemental Support Services?
19) Victim Alert Device?

Answer 68: *For informational purposes the City does its own, installations and fee collections. We don't use 17-19 currently. The fees charged clients is on individual basis. The incumbent Vendor is not doing this process currently.*

Question 69: Is the City of Denver currently using a victim alert device? If so, what is the average daily active population of victims using this device?

Answer 69: *Please refer to the answer provided in Question # 15.*

Question 70: Under the model where the vendor provides Fee Management Services, is it the City's intention to have the vendor simply collect the money and pass it over to the City . . . whereby the City then simply pays the vendor's monthly bill based on the contracted daily rates?

Answer 70: *Please refer to the answer provided in Question # 15.*

Question 71: How many offenders are active on the Offender-Pay portion?

Answer 71: *Please refer to the answer provided in Question # 15.*

Question 72: What is the collection rate of the Offender-Pay portion?

Answer 72: *Please refer to the answer provided in Question # 15.*

Question 73: Is the vendor required to be a supplier through US Communities if the vendor is one of the selected vendors for the City and County of Denver or is the separate agreement with US Communities a separate decision?

Answer 73: *The City will award in its' best financial and operational interests. The awarded Vendor will enter into an agreement with the City and County of Denver. In order to be considered for a national award through US Communities, the US Communities Administration Agreement must be signed, unaltered.*

Question 74: Will the City please define the expected parameters of "Hybrid" GPS tracking?

Answer 74: *The City currently doesn't use Hybrid, but uses active GPS tracking. If you propose a unit that provides this feature please discuss the parameters of a hybrid unit.*

Question 75: In Section D for product specifications, it states "*Transmitter will emit a signal at a frequency which is not commercially interruptible at least once every 30 seconds (item 1.i)*"

Will the City please confirm that this requirement is for a Radio Frequency (RF) transmitter, which would only apply to a RF system or two-piece GPS system?

Answer 75: *Vendors are not encouraged to bid a two-piece GPS system. The requirement is for a Radio Frequency (RF) transmitter. The word “Transmitter” in this case is equivalent to equipment and is only used as a descriptive means, and not as an engineering term.*

Question 76: In Attachment # 3 – Proposer Questions, it states, “*Proposers shall configure the server software and hardware so that it will immediately hang up and re-set itself in less than five (5) seconds in response to a false call.*”

Will the City or County please clarify the applicable electronic monitoring equipment for this requirement; as well as further explain the “immediately hang up and re-set itself.....in response to a false call” specifications?

Answer 76: *Please refer to the answer provided for Question 15.*

Question 77: In Attachment # 3 – Proposer Questions, it states, “*The Proposer shall maintain an error rate for call failure not to exceed one percent (1%) annually, and upon request by City shall provide data to demonstrate that this requirement is being met*”

Will the City or County please clarify the applicable electronic monitoring equipment for this requirement; as well as further explain the “call failure” and associated “error rate” specifications?

Answer 77: *Please refer to the answer provided for Question # 15.*

Question 78: Does the EA Technology Standards document need to be returned with a Vendor’s proposal?

Answer 78: *No. This document is informational only.*

Question 79: Will there be a bond requirement?

Answer 79: *At the time of this addendum, there will not be a bond requirement, however, the City reserves the right upon award to request/require a performance bond.*

Question 80: With regards to Section A.20 – Awards, will it only be the City that awards multiple Vendors? Or does USC intend on also awarding multiple Vendors?

Answer 80: *Please refer to the answer provided for Question # 14.a.*

Question 81: With regards to Section C.6 – Warranty, will the Proposing Vendor be required to complete this information? Can the Proposing Vendor recreate this form and include it in their final proposal?

Answer 81: *This information will be required as part of the Proposing Vendor’s submission. A Proposing Vendor may recreate this form and incorporate it into their proposal, however, it should be clearly identified.*

Question 82: With regards to Section H.1 – References, can a Proposing vendor submit more than three references? Can this form be recreated and inserted into the Proposing Vendor’s submission?

Answer 82: *Yes. The limit on the number of references shall be five (5). Yes, the form may be recreated and inserted into the Proposing Vendor’s proposal, however, it must be clearly identifiable in the proposal.*

Question 83: With regards to Section H.2 – Vendor’s checklist, does this form have to be included in Vendor’s proposal? If so, can the Vendor recreate this form? What does alternatives or additional information on headed note paper mean?

Answer 83: *This form is used to help the Vendor community to make sure that the basic information is sent in with their proposal. By no means is this checklist all encompassing nor is the completion and submission of this form a requirement. If a Vendor wants to use this form, it shall not be recreated or altered. Additional information on headed note paper means on the Vendor’s letterhead.*

Question 84: Does the Vendor Sustainability form mean the H.3 Greenprint Denver Sustainability?

Answer: *Yes.*

Question 85: Section H.2 - What does mailing envelope delivered on time mean? I thought this was electronic only?

Answer 85: *This is a standard checklist form and is not altered from bid to bid. This bid shall only be submitted electronically.*

Question 86: Section H.2 – Please confirm that technical information, samples, and demonstration materials will not be required by the bid due date.

Answer 86: *Samples and demonstration materials will not be required by the bid due date. All supporting technical information regarding your products will be required by the bid due date. The City reserves the right after the bid due date to request additional clarification materials from any proposing Vendor, if necessary.*

Question 87: Section H.2 – Have you submitted all applicable MWBE documentation (where applicable). Please confirm that this is not applicable to this bid.

Answer 87: *This is not applicable to this bid, however, if you are a MWBE, please submit any documentation supporting this. If you are a MWBE, no preference will be given during this bid evaluation process.*

Question 88: Section H.3 – Denver Greenprint Sustainability form. Can a Vendor recreate this form?

Answer 88: *Vendors cannot alter this form in any manner and it will need to be completed and submitted with your proposal. If there is any supporting documentation to a Vendor’s commitment to the*

environment, they may include those documents as supplemental information. No preference will be given during this bid evaluation process.

Question 89: Section D, 2) Equipment to be provided by Contractor. Please define “recorders”.

Answer 89: *Please note that the amended language below for the first paragraph of Section D.2:*

“Contractor shall furnish all equipment required to perform services outlined herein and to make the proposed system fully operational, which shall include but is not limited to: transmitters, base stations, receivers, tracking devices, bracelets, telephones and landline cords, batteries, power cords, clips, straps, tools, reference materials, specialty cleaning supplies, car chargers, ethernet cables, beacons, etc.

Question 90: Would the City consider amending Section D, 2) b) to read:

”Proposers should make all reasonable efforts to provide alternative technologies in cases of geographic and technical limitations, which may include the installation of a phone line at the residence, at no extra charge, and if deemed necessary, and agreed upon by the City and Proposer”

This request is due to technical limitations or hardships that may exist in the home itself, such as, power capabilities, environment, etc., the phone line may be a technical limitation. Please consider granting the Proposing the ability to reserve the right to negotiate rates should the request of installation of phone lines become excessive.

Answer 90: *The resulting contract from this process does not include the installation of phone lines. It is assumed on the part of the City and County of Denver and US Communities that the successful contractors will be negotiating, if this is deemed necessary, and agreed upon by the Participating Entity and awarded Vendor.*

Question 91: Section D, 2) Equipment to be provided by Contractor, letter h) please confirm that 48-72 hours are required for Vendors to provide replacement units. Would the City allow the Vendor to provide a cost that is separately priced for the added cost of shipping replacement units within 24 hours when specifically requested by an Agency?

Answer 91: *If a Vendor proposes to provide equipment in less than 48-72 hours at no additional cost that will be acceptable.*

Question 92: With regards to Section D.2, 6) d), can the City provide a more detailed description to this section? Can the City provide a case listing the actions or event steps defining the interactions to achieve this goal?

Answer 92: *A Proposing Vendor’s technology shall allow for the City to run and pull reports from the Proposing Vendor’s database without having to shut down or interrupt their monitoring capability of individuals that are currently being monitored.*

Question 93: With regards to Section D.2, 6) h), can the City provide a more detailed description to this section? Can the City provide a case listing the actions or event steps defining the interactions to achieve this goal?

Answer 93: *A Proposing Vendor's technology shall allow for the City to have access to the Vendor's central database that monitors and provides data, through a login or subscription licensure.*

Question 94: With regards to Section D.2, 10) Maintenance and Support – Awarded Vendor will provide 24x7 maintenance and support with a dedicated support team. Please confirm that the dedicated team can also support other Agencies.

Answer 94: *Yes, the awarded Vendor(s) may utilize their teams with other entities.*

Question 95: Attachment # 5 – US Communities Administration Agreement. Please confirm that a Vendor is to only sign the “Supplier” field on page 25, and return the entire agreement within our proposal. Also, please confirm that the Vendor is not to populate any other blank fields of this agreement.

Answer 95: *Only the signature is required. The form should be signed by an executive of your company who has signing authority.*

Proposer shall initial here _____ and attach to proposal. Failure to do so may be cause to consider your proposal non-responsive and cause for rejection.

Company: _____



Andrew Miskell
Senior Buyer



DENVER
THE MILE HIGH CITY

CITY AND COUNTY OF DENVER

DEPARTMENT OF GENERAL SERVICES

PURCHASING DIVISION

WELLINGTON E. WEBB MUNICIPAL BUILDING
201 WEST COLFAX AVENUE DEPT 304
DENVER, CO 80202
PHONE: (720) 913-8100 FAX: (720) 913-8101

Pre-Proposal Conference Sign-In Sheet

Proposal No: 0790A Location: _____ Buyer: Andrew Miskell
Proposal Title: Offender Monitoring Date: July 31, 2018 Time: 12:00 pm

Name (please print)	Company (please print)	Phone Number	E-mail Address
Andrew Miskell	CCD – Purchasing	(p) (720) 913-8159	Andrew.miskell@denvergov.org
Jason Bell	Track Group	(p) 847-867-8824	jason.bell@trackgrp.com
Heather Humphreys	Track Group	(p) 312.730.7203	Heather.Humphreys@trackgrp.com
Leo Carson	SENTINEL OFFENDER SERVICES	(p) 888-843-5570	lcarson@sentineladvantage.com
Jason Lucero	RMONUS CORE CIVIL	(p) 303 882-3973	Jason.Lucero@CoreCivil.com
		(p)	
		(p)	



DENVER
THE MILE HIGH CITY

CITY AND COUNTY OF DENVER

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Pre-Proposal Conference Sign-In Sheet

Proposal No: 0790A Location: _____ Buyer: Andrew Miskell
Proposal Title: Offender Monitoring Date: July 31, 2018 Time: 12:00 pm

Name (please print)	Company (please print)	Phone Number	E-mail Address
Robert Foster	SCRAM/AMS	(p) 612-412-5633	r.foster@scramsystems.com
Kevin McDonald	SCRAMsystems/ AMS	(p) 720-369- 2232	Kmcdonald@scramsystems.com
Laurent Lepoutre	BI	(p) 720 320 7759	laurent.lepoutre@bi.com
Kim King	BI	(p) (214) 724-0384	Kimberly.King@bi.com
		(p)	
		(p)	
		(p)	

Participants ☰

- Web: 6 Hands Raised: 0
- ▼ Darrell Graham
- ▼ Hope Beall
- ▼ James Dentico
- ▼ Rob Cevasco

- Audio: 6
- ▼ Chairperson
- ▼ 3032181575
- ▼ 4032525007
- ▼ 6156183508

Audio

Mute All Unmute All Operator

Dial Out

Listen Only Continuation Lock Audio

Participant Feedback ☰

Q&A Questions Answered

Stop Meeting
 Start Recording
 Share
 Add Co-Presenters
 Enable Webcams
 Settings
 Help



▼ Presentation

- Add Slides
- Add Polls
- Add Video
- Remove

1 2 3 4 5

Slide 1: US COMMUNITIES logo with text "Guides in Providing World Class Professional Services and Solutions".

Slide 2: Foundations of the U.S. Communities Program - Why is U.S. Communities Different?

Slide 3: What is the U.S. Communities Program Trying to accomplish? - "The U.S. Communities program is intended to provide both to existing government and improve operating models for public agencies across the country."

Slide 4: Public Benefit & Purpose - "Provides a proven model and process to increase the success of public agencies, reduce the cost of public services, and improve the quality of public services."